

Claim Reference No.:

\_\_\_\_\_ - \_\_\_\_\_

AGA International S.A.  
Niederlassung für Deutschland (Germany branch)  
Claims Department  
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Global Assistance



# Claim Form for Reduction of deductible for ELVIA CDW (Collision Damage Waiver)

Please complete in full.

## 1. Personal details (reenter according to rental agreement):

Mr  Ms \_\_\_\_\_  
First name(s)

Street \_\_\_\_\_

Postcode \_\_\_\_\_

Place of work \_\_\_\_\_

Telephone (home) \_\_\_\_\_

Date of birth \_\_\_\_\_

**Please write your name in full.**

Surname(s) \_\_\_\_\_

Street Number \_\_\_\_\_

Place \_\_\_\_\_

Profession \_\_\_\_\_

Telephone (daytime) \_\_\_\_\_

e-mail \_\_\_\_\_

## 2. Details of the damage:

Name and address of the organiser that the vehicle was booked through \_\_\_\_\_

Name and address of the car rental company at the holiday destination \_\_\_\_\_

Country and place where the damage occurred \_\_\_\_\_

Date of accident \_\_\_\_\_ Time \_\_\_\_\_ o'clock Claim / loss amount in euros \_\_\_\_\_

**Please give a brief description of how the damage occurred:** ▶ Please enclose a sketch as far as possible and use an additional sheet of paper for this if necessary.

\_\_\_\_\_

## 3. Instructions on duty to tell the truth (Section 28 of the German Insurance Contract Act [VVG]):

The above details are true and have been given to the best of my knowledge. I have noted that intentionally false or incomplete details can result in a loss of insurance benefits and false or incomplete details provided through gross negligence can – depending on the seriousness of my fault – result in a reduction of insurance benefits, unless these details were not the cause of the determination of the insured event or the determination of the scope of the insurance company's liability for insurance benefits. The latter restriction shall not apply if the false or incomplete details were fraudulently provided by me.

## 4. Declaration of assignment: I hereby assign any claims against third parties to AGA International S.A. at the amount of the payments made by AGA International S.A.

Name of account holder: \_\_\_\_\_

see 1. **Other beneficiary:** \_\_\_\_\_  
First name Surname

Account number \_\_\_\_\_ Bank code \_\_\_\_\_ Name of Bank \_\_\_\_\_

**For transfers from abroad:**

IBAN \_\_\_\_\_ Swift- / BIC-Code \_\_\_\_\_

Place / Date \_\_\_\_\_ Signature (Minors require the signature of a parent or guardian) \_\_\_\_\_

### We require the following documents to process the claim:

- Booking confirmation of the advance booking for the rental car with proof of insurance cover
- Rental agreement for the rental car at the holiday destination (report on the takeover and return of the car)
- Claim report of the car rental company with a claim statement for the repairs incurred
- Proof of the actual amount debited to the credit card (copy of the credit card statement)
- Driving licence of the driver (copy)
- Photos of the damaged rented vehicle if available (these can also be sent in digital form to the e-mail address shown above!)

### Enclosed:

- Yes  No
- Yes  No
- Yes  No
- Yes  No
- Yes  No
- Yes  No